

FREQUENTLY ASKED QUESTIONS

We thought we'd put together some useful questions and helpful tips on how to make the most of your experience.

HOW DO I BOOK A BEACH HUT?

Please visit our Online Booking system, all bookings must be made online.

HOW DO I PAY MY DEPOSIT?

There is a £60 non-refundable deposit required to confirm your Beach Hut booking. Follow the link to our online booking system where upon placing your booking you can pay your £60 non-refundable deposit.

DO I GET A BOOKING CONFIRMATION?

Once you have made your booking and paid your deposit, you will receive a booking confirmation along with your Beach Hut Reservation Pass.

IS THERE A MINIMUM SPEND?

Yes there is. There is a guaranteed minimum spend for evening bookings Monday-Friday of £90. There is no minimum spend for lunchtime bookings and no charge for the Beach Hut.

HOW MANY PEOPLE DO YOUR BEACH HUTS HOLD?

Our Beach Huts can be booked for a maximum of 6 people in line with Covid-19 Government guidelines.

HOW LONG CAN WE STAY IN YOUR BEACH HUT?

Each booking entitles you to 1 hour, 45 minutes in your private Beach Hut.

Your beach hut must be vacated by the time stated on your booking confirmation.

All Beach Huts must be vacated by 10pm.

ARRIVING LATE?

We hold your beach hut up to a maximum of 15 minutes after the time of your booking. There after we reserve the right to release your Beach Hut. If you are late your vacation time is not extended.

CAN WE STAY LONGER?

You may book more than one time slot and remain in your same beach hut, providing this is prepaid & pre-booked in advance

CAN I PRE-ORDER FOOD & DRINK?

If you wish to maximise your time in your beach hut, you can pre-order your drinks and food, which will be served after your arrival. Please email Lloydschalets@lloydslounge.co.uk Food pre-orders are required 48 hours prior to the date of your booking.

WHAT HAPPENS IF WE WANT MORE THAN ONE BEACH HUT?

If there are more than six of you in a group, you can request to book the Beach Hut next to you if it is available.

I AM INTERESTED IN BOOKING A LARGE PARTY?

Yes you can! You're welcome to book more than one Beach Hut & where possible for group bookings we will designate your Beach Hut next to each another.

DO YOU ACCEPT WALK-INS?

Yes we do. However, your Beach Huts time will be up until the time of our next booking.

WHAT ARE YOUR OPENING TIMES?

Open 7 days a week, please visit our online booking system for time slots.

IS THERE ANY MUSIC?

Each Beach Hut will have its own speaker to connect to and enjoy your own playlists. With the government Covid-19 guidelines there is a volume limit to obey.

CAN I USE MY LLOYD'S LOUNGE MEMBERS CARD?

No, Lloyd's Lounge member's cards are not valid in the Beach Huts. No discounts are applicable within our Beach Huts.

HOW DO I LEAVE MY BEACH HUT?

All guests must have vacated their beach hut by their designated time. Your beach hut must be left in a reasonable condition, any damages or misuse will be charged for.

ARE PETS ALLOWED IN THE BEACH HUTS?

No pets are not allowed in any of our Beach Huts.

COVID-19 PRECAUTIONS

Please observe our Covid-19 & Health & Safety guidelines which are displayed in each Beach Hut.

I CAME TO ONE OF YOUR BEACH HUTS LAST NIGHT AND HAD THE BEST TIME, WHAT SHOULD I DO?

A-M-A-Z-I-N-G! Show us your evidence please! Share your picture with us on Instagram, Tag Us (@Lloyd's Lounge) and we'll make sure there's a signature cocktail on us, on your next Beach Hut booking.